

# READY TO ACCESS

Enrolled



## What to expect when your enrolment is complete:

- ▶ TAFE Queensland will send you an email with your Confirmation of Enrolment (COE).
- ▶ The COE contains your nine (9) digit student number.
- ▶ The COE will be sent to the email you used when you enrolled e.g. a personal email.
- ▶ Use your student number to create your network password<sup>2</sup>.

**IMPORTANT NOTE:** The student number used in this document (427483999), is an example number only. Please use your own student number when accessing the systems and tools.

## TAFE Queensland Single Sign On

Required for some online access.



### Login

- ▶ Username: 427483999@tqstudent.edu.au
- ▶ Password: Your network password

## Wi-Fi on Campus

Access free Wi-Fi on campus.



### Login

- ▶ Network Name: TQGuest
- ▶ Password: MakeGreatHappen!

### Troubleshooting

- ▶ [Get connected with free guest WiFi<sup>3</sup>](#)

## TAFE Computer

Required when using a TAFE computer in class or library.

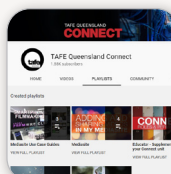


### Login

- ▶ Username: 427483999
- ▶ Password: Your network password
- ▶ Reset Password: [Password Manager<sup>1</sup>](#)

## Connect

Access your online learning resources using an internet-browser.



### Login

- ▶ Username: 427483999@tqstudent.edu.au
- ▶ Password: Your network password
- ▶ Access link: [Connect Login<sup>4</sup>](#)

### Troubleshooting

- ▶ You will encounter two separate login screens, as shown in the video. [Connect SSO login - Student<sup>5</sup>](#)
- ▶ The preferred browser is Google Chrome.

## Password Reset Manager

Set / reset your network password.



### Login

- ▶ Username: 427483999
- ▶ Password: Your network password
- ▶ Reset Password: [Password Manager<sup>1</sup>](#)

### Troubleshooting

- ▶ You can set your own password. You will need to answer two questions.
- ▶ Then an SMS containing your security code, is sent to your mobile number.
- ▶ [Technical Support for Students<sup>2</sup>](#)

## Brightspace Pulse App

A mobile friendly App version of Connect.



### Login

- ▶ Username: 427483999@tqstudent.edu.au
- ▶ Password: Your network password

### Troubleshooting

- ▶ Download from App store or Google Play. Open App and pick school - TAFE Queensland.

<sup>1</sup> <http://passwordreset.tafeqld.edu.au>

<sup>2</sup> <https://tafeqld.edu.au/current-students/online-services/technical-support>

<sup>3</sup> <https://tafeqld.edu.au/wifi>

<sup>4</sup> <https://connect.tafeqld.edu.au>

<sup>5</sup> <https://tafeqld.au.panopto.com/Panopto/Pages/Viewer.aspx?id=747a752e-1843-408a-ba8d-af630069644f&start=0>

<sup>6</sup> <https://library.tafeqld.edu.au>

### Need more help:

Contact TAFE Queensland Customer Support or a TAFE Queensland library for assistance, or check out <https://library.tafeqld.edu.au><sup>6</sup>

MAKE  
GREAT  
HAPPEN



# READY TO ACCESS

## Student Portal

Access your current study plan and results. Pay your fees and apply for a VET student loan. Update your address and contact details. Access live chat for support.



### Login

- ▶ Username: 427483999
- ▶ Password: Your network password (via single sign-on)
- ▶ Access link: [Student Portal](#)<sup>7</sup>

### Troubleshooting

- ▶ [Student Portal FAQs](#)<sup>8</sup> and
- ▶ [How to log in on a computer or mobile phone](#)<sup>9</sup>

## Microsoft 365 and Student Email

Access Office for desktop, cloud and other tools and your TAFE Queensland provided email.



### Login

- ▶ Username: 427483999@tqstudent.edu.au
- ▶ Password: Your network password

### Troubleshooting

- ▶ Additional information: [Microsoft 365 \(formerly Office 365\)](#)<sup>10</sup>
- ▶ [Student Emails & Email Access](#)<sup>11</sup>

## Studiosity

Chat live with a Studiosity tutor. Upload assignments to get feedback on your writing.



### Login

- ▶ Username: Access via Connect only
- ▶ Password: 4 digit pin (you will create this when you log in to Studiosity for the first time).

### Troubleshooting

- ▶ [Studiosity - On-Demand Study Help](#)<sup>12</sup>

## bksb

A tool to give you an idea of your current Maths and English levels and help you improve them.



### Login

- ▶ Username: 427483999
- ▶ Password: After enrolment you will receive an email invitation to complete the bksb.

The invitation is sent to the email you provided at the time of enrolment/current in the Student Portal. You will be asked to download the bksb guide and read the login instructions. Your first-time password is not the same as your TAFE login. It is contained in the guide.

- ▶ Password Reset: Password reset is available on the bksb login screen. An email will be sent to the one you provided at the time of enrolment.

### Troubleshooting

- ▶ [bksb Guide](#)<sup>13</sup>

## Library Databases

Access a wide range of databases specifically selected to support your study, including ClinicalKey & Australian Standards Online<sup>14</sup>.



### Login

- ▶ Username: 427483999@tqstudent.edu.au
- ▶ Password: Your network password
- ▶ Access link: [A-Z Databases](#)<sup>14</sup>

<sup>6</sup> <https://library.tafeqld.edu.au>

<sup>7</sup> <https://tafeqld.t1cloud.com/>

<sup>8</sup> <https://tafeqld.edu.au/student-portal-faq#accordion-12d8f906f4-item-c84d0b3525>

<sup>9</sup> <https://www.youtube.com/watch?v=9UAMr2pWB3k>

<sup>10</sup> <https://tafeqld.edu.au/current-students/it/office-365>

<sup>11</sup> <https://tafeqld.edu.au/current-students/it/student-email>

<sup>12</sup> <https://tafeqld.edu.au/current-students/support-services/studiosity>

<sup>13</sup> <https://tafeqld.edu.au/content/dam/tafe/en/documents/pdfs/entry-requirements/BKSB-student-start-up-guide-TQ-2018-V1.pdf>

<sup>14</sup> <https://library.tafeqld.edu.au/az.php>

### Need more help:

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